



JULY 2019

TORNADO IMPACT & RESPONSE

CLAIMS CORNER

Burst Pipe At Secondary Home

The water was left on in the secondary home and a pipe burst due to freezing. Water continued to run for at least 45 days before the homeowner returned and found the mess.

Over \$66,000 in damages paid.

Tornado Damage

The Memorial Day tornados damaged an insured's home beyond repair along with his 2 vehicles.

To date \$900,000 has been paid.



We've not seen this level of destruction in the Miami Valley since the Xenia tornados in 1974. Over the last month, our agency has taken over 50 claims with an estimated payout of around \$7,000,000. We pride ourselves in providing you with insurance companies that respond quickly with the right coverage to make sure you are taken care of.

We have relationships with local contractors that allowed us to prioritize our clients and get their homes boarded up and covered quicker than others who work with national 800 numbers. This is our opportunity to show the value of working with our agency and our relationships in the time of a crisis.

Here is what some of our clients have said.

Helen: Thank you very much for the prompt reply and detailed instructions and inside tips for contractors. I think the best way to say thank you is recommend your agency to my friends. I made a post to recommend your agency. I really appreciate your help and guidance during this process.

Lauren: Thank you for all of your help as we try and get somewhat back to normal

Dave: I had an adjuster out the next day, and they got me a place to stay that day. I have neighbors who have been waiting almost a week to have their home inspected.

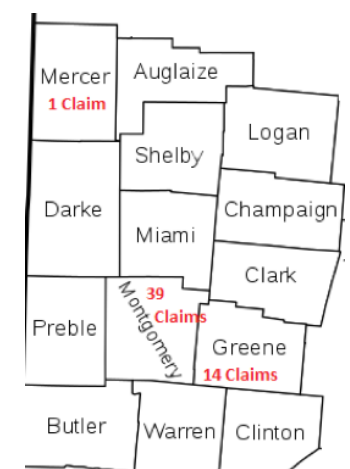
If you have damage from the tornado or storms, please make sure you contact us via by phone or text at 937-294-2600.

The FACTS:

Estimated over \$550,000,000 in damage through the area.

- Robert K. Jones Insurance
- Estimated \$7,000,000 in claims payments
 - Average Claim Payment per loss is \$129,000

Claim counts were low, but damage at each location was very high.



JONES FUN FACTS

GRADUATES



Jamie and Colleen with their daughter, Shannon who just graduated from Ohio University. Shannon will be residing in Columbus and perusing a teaching job.



Kevin and Colleen with their nephews, Tommy & Rodney, recent graduates of Oakwood High School. Tommy will be attending University of Kentucky and Rodney will be attending Ohio University this fall.

BASEBALL BOYS



The Biedenham Boys enjoying a Dayton Dragons game!



We all enjoyed a fun outing of bowling and pizza at Poelking Lanes Woodman.

WHAT OUR CLIENTS ARE SAYING

"I wanted to give a shout out for Trey. He really came through for me to find out what was going on and why my account was charged; reassured me and got back to me right away. Hold on to him, he is awesome."

JONES IN THE COMMUNITY

Our Staff Volunteering At House Of Bread.



Kevin volunteering as a precinct manager for the 2019 election in Oakwood.

Oakwood Schools Foundation names three new Board members

Three Oakwood residents will be lending their knowledge and expertise to the Oakwood Schools Foundation as Kevin Jones, Yusaku Kawai and Linda Woods take their posts as the newest elected members of the OSF Board of Trustees.

Jones is an Oakwood native who graduated from Oakwood High School in 1982. He attended Ohio State University, earning a bachelor of science degree in business, majoring in insurance and risk management. In 1986, he began his career with his father at the Robert K. Jones Insurance Agency, and became a partner of the company in 1997. Jones has served as president of the Kettering

Moraine Oakwood Chamber of Commerce and has been a member of the Varsity D Club Board of Directors for the University of Dayton. When not working, he enjoys fishing, summer vacations in Northern Michigan and watching Dayton Flyers basketball and the Cincinnati Reds.

Kawai, a 2000 OHS graduate, moved around a bit growing up but considers Oakwood his hometown. He says he is grateful for the quality education he received at Oakwood Junior High and Oakwood High School. Following high school graduation, he attended DePauw University, receiving a bachelor of art's degree with a



Kevin Jones

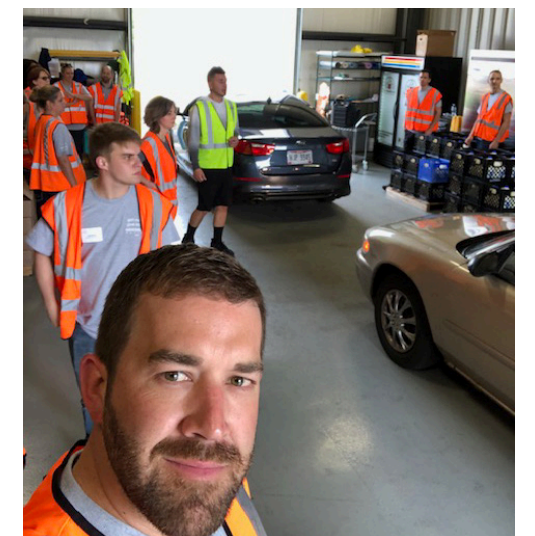


Yusaku Kawai

double major in math and computer science. Kawai is currently a senior software engineer with Lockheed Martin. In addition, he

has served on the City of O Budget Review Committee the past three years and is boys' JV soccer coach. H

Kevin was recently named to the Oakwood Schools Foundation Board of Trustees.



Through Generation Dayton, Dan Biedenham volunteered at the Dayton Food Bank, helping serve food to families in need.